

Midsize health plan investigates the ability to integrate with their Core-Admin from a single source of truth

The Challenge

A midsize Health Payer was looking to optimize their Core-Admin platform benefit product build. The following were their key pain points:

- Significant data redundancy which prevented them from efficiently testing and troubleshooting
- The time required to bring new team resources up-to-speed
- Manual errors not caught during build or audit due to the lack of automated validations
- Data inconsistency within the Core-Admin system

The Solution








The Health Payer and Simplify Healthcare executed a pre-project to determine if Claims1TM.BenefitsConfig was right for them.

Over 23,000 products were provided by the Health Payer from their Core-Admin system, along with documentation on current product build processes.

Simplify Healthcare delivered an instance of Claims1TM.BenefitsConfig for the Health Payer with two sample products configured, a customized workflow, and all reusable benefit components loaded. Core-Admin integration was demonstrated by transmitting data to the system, with the sample products validated by running test claims.

The Timeline

The pre-project solution was delivered within 8 weeks from initiation. Simplify Healthcare utilized less than 40 hours total of health plan SME (subject matter experts) time.

The Results	BEFORE	AFTER
 Product build (including Core-Admin loading)	18 calendar days	4.5 calendar days
 Quality Scores	60.3%	95.7%
 Configuration team loading and fixing issues	Team of 25	Team of 12
 Non-Core-Admin product configuration team members able to build products?	NO	YES
 Average renewal time per product	59 mins	13 mins
 New group implementation time	10h 16 min	3h
 Data reusability	0%	98%